Hi there [Customer],

[Your name] from [your company name] here.

We’re so excited you decided to join the [your business name] community. Our mission is to [your mission here].

If you have any questions about how to get started, just reply to this email. I’m here to serve as a resource to help you get the most out of [your product or service here].

In the meantime, I do recommend checking out these onboarding resources to help you get acquainted with [your product or service here]: [resource #1] and [resource #2].

Looking forward to working with you,

[Your company/name]

